

# What is System Dynamics?

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# Aims of this introduction

- System dynamics methodology
  - Tool for modelling healthcare systems
- Explain system dynamics with a simple model of planned inpatient activity
  - .... model hospital waiting lists, change in behaviour

# What is system dynamics?

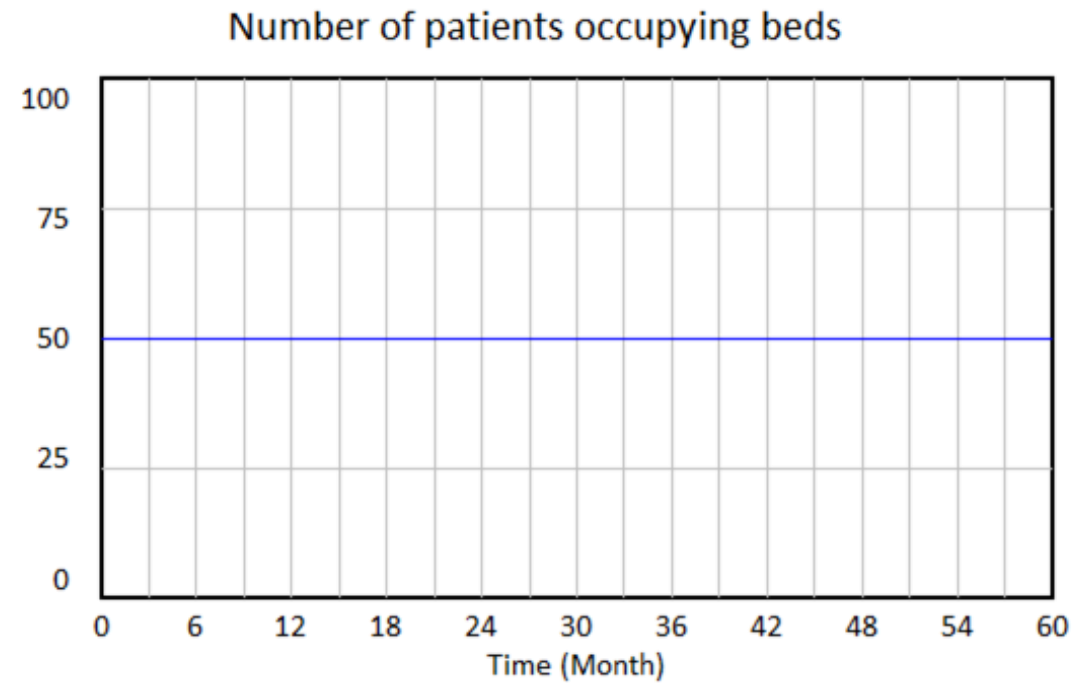
- Grew out of Industrial Dynamics 1950s - 1970s
  - based on systems theory ideas
  - Originator was Jay Forrester
- Key features
  - Model structure
  - Causal connections
  - Delays
- System structure determines behaviour
- Feedback and control

# Stock

Variable

Number of people in beds in a ward

Remains the same unless something changes

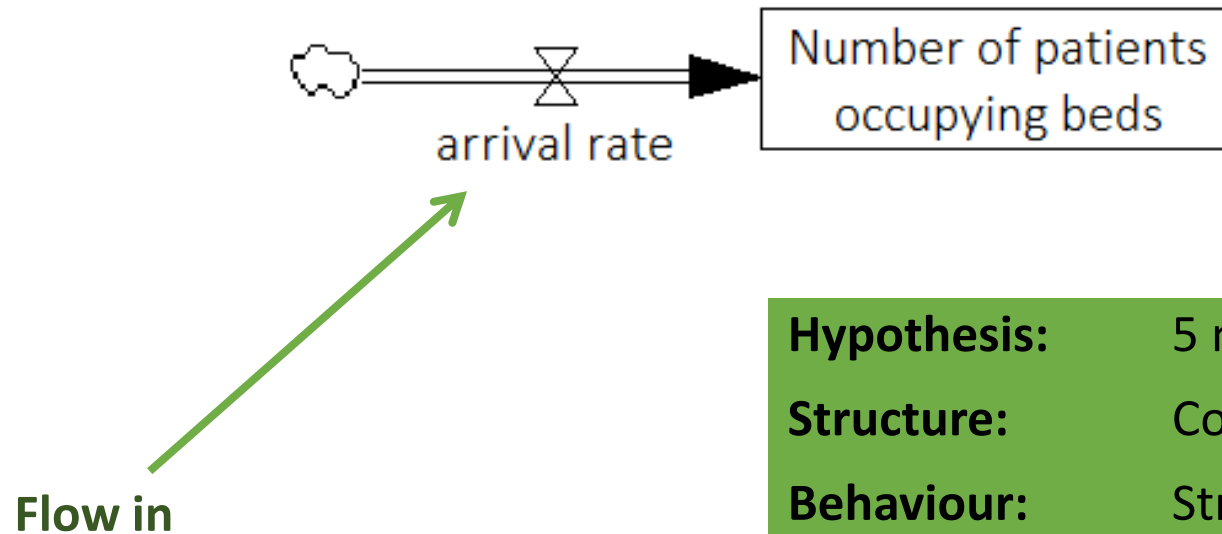
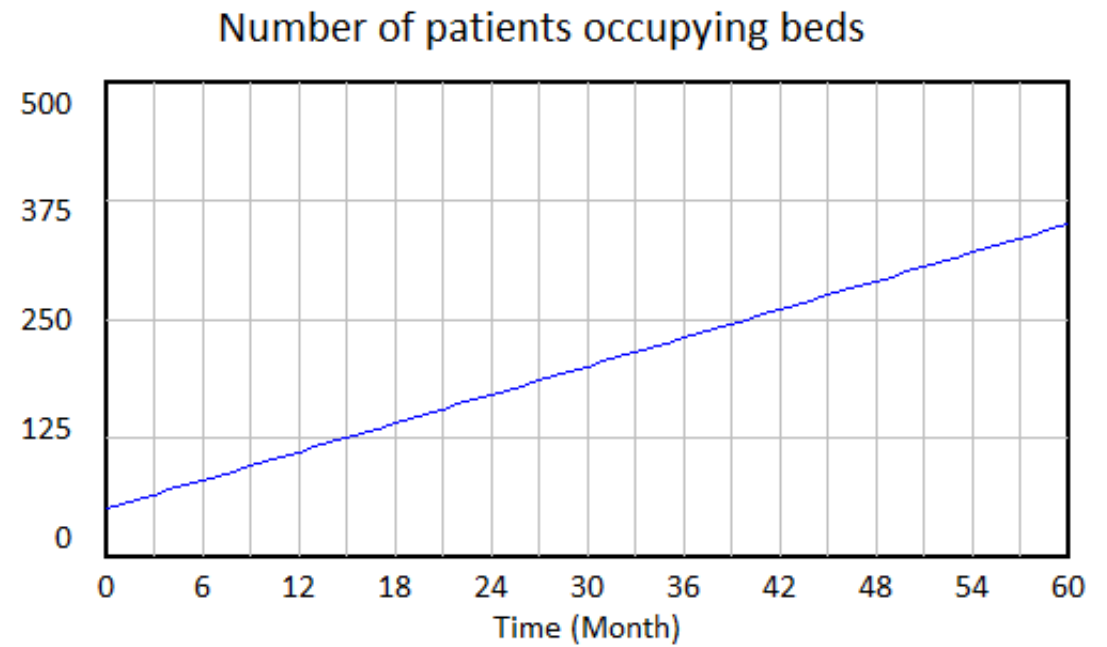


Number of patients  
occupying beds

# Flow

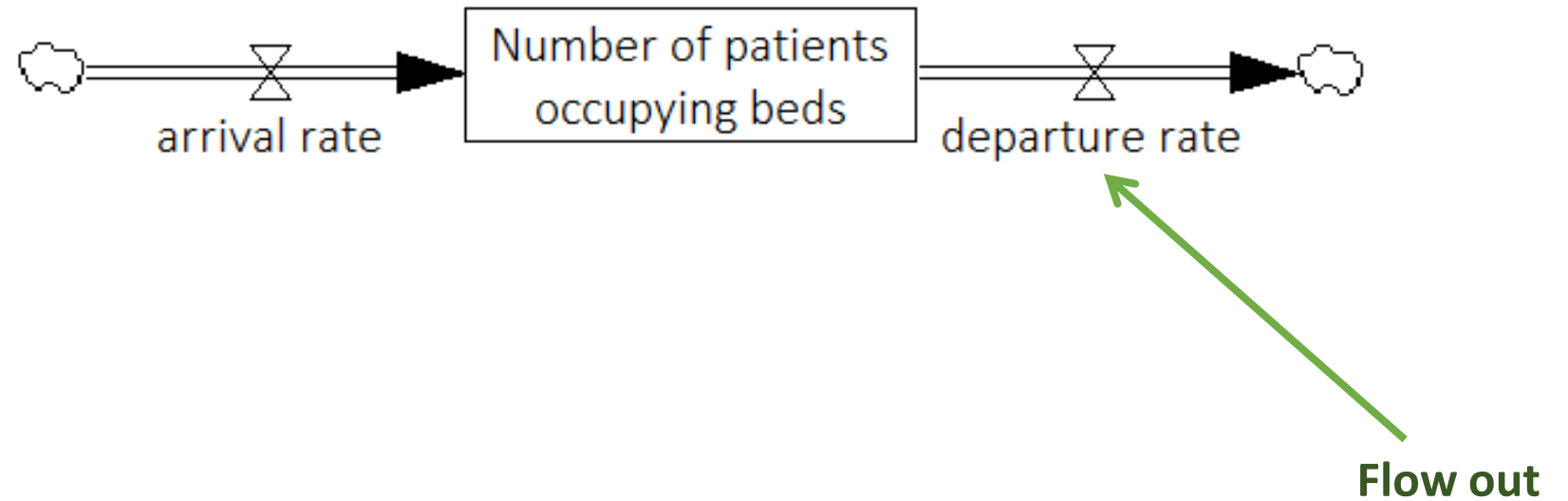
Adds to stock

“per month” (per time unit)

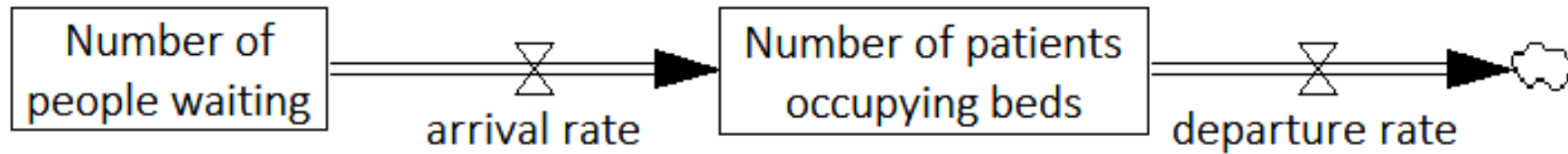


- Hypothesis:** 5 new arrivals each month
- Structure:** Constant recruitment
- Behaviour:** Straight line growth

# Building the waiting list structure: stocks & flows



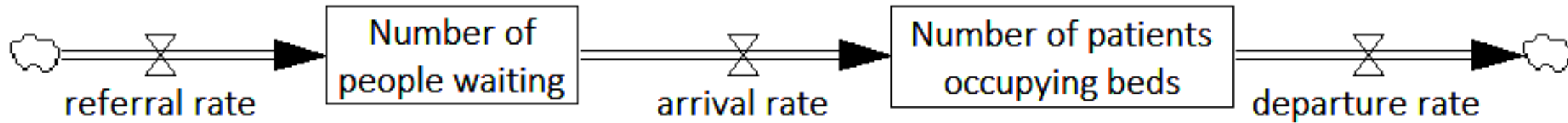
# Building the waiting list structure: stocks & flows



**Stock:**

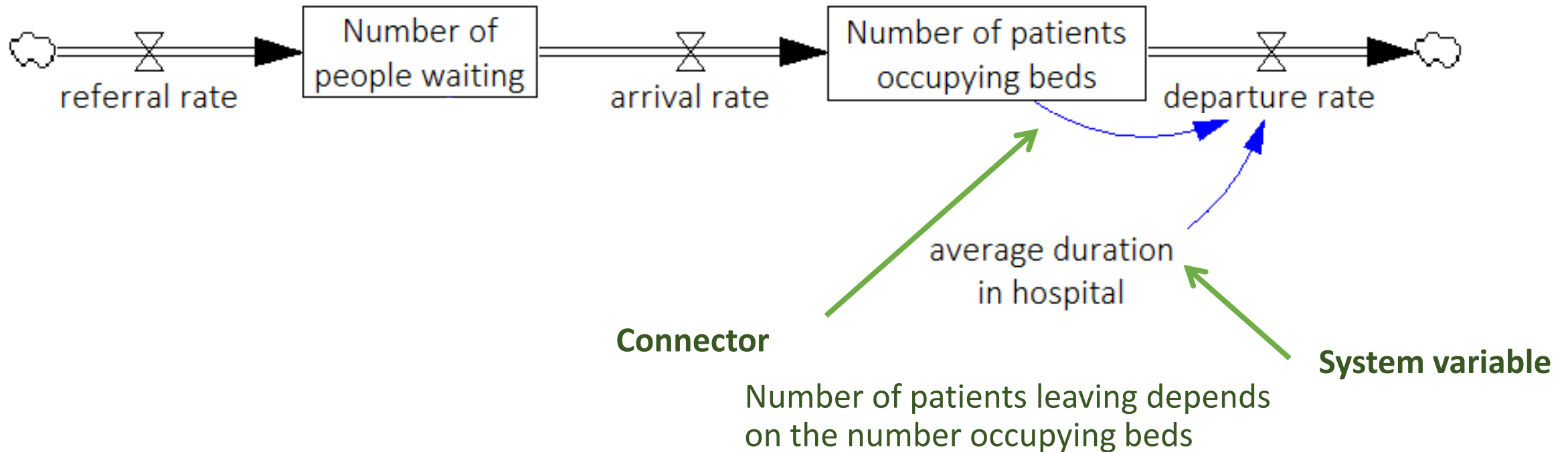
Flow in from ... waiting list

# Building the waiting list structure: stocks & flows



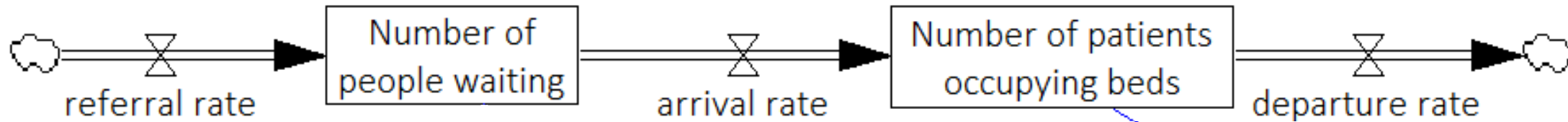
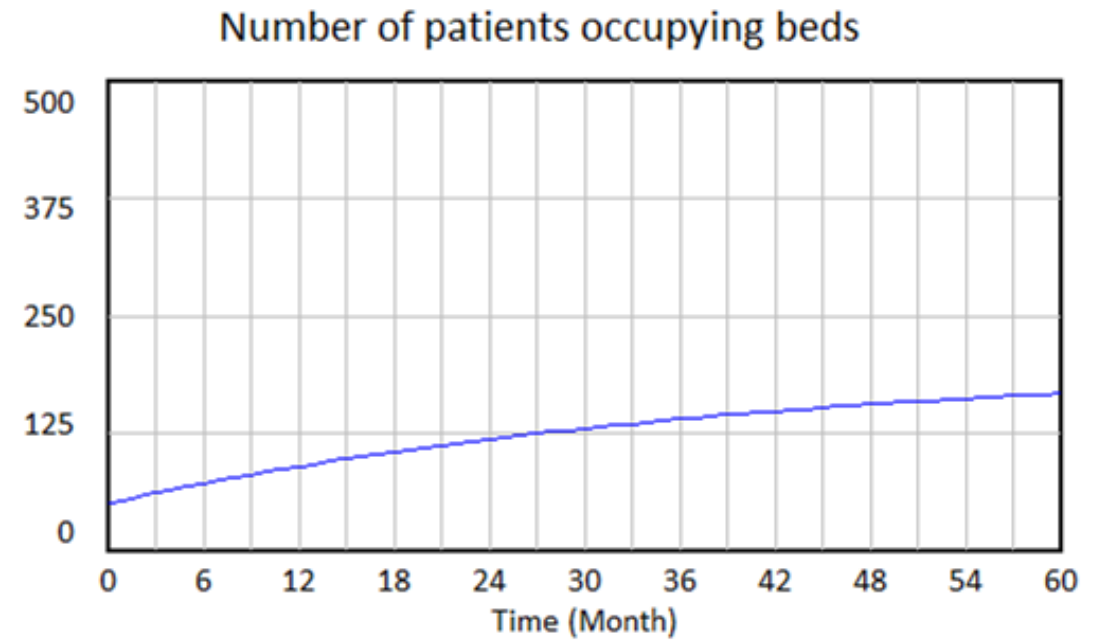


# Connector (information flow)



# Balancing Feedback Loop

Hypothesis → Structure → Behaviour

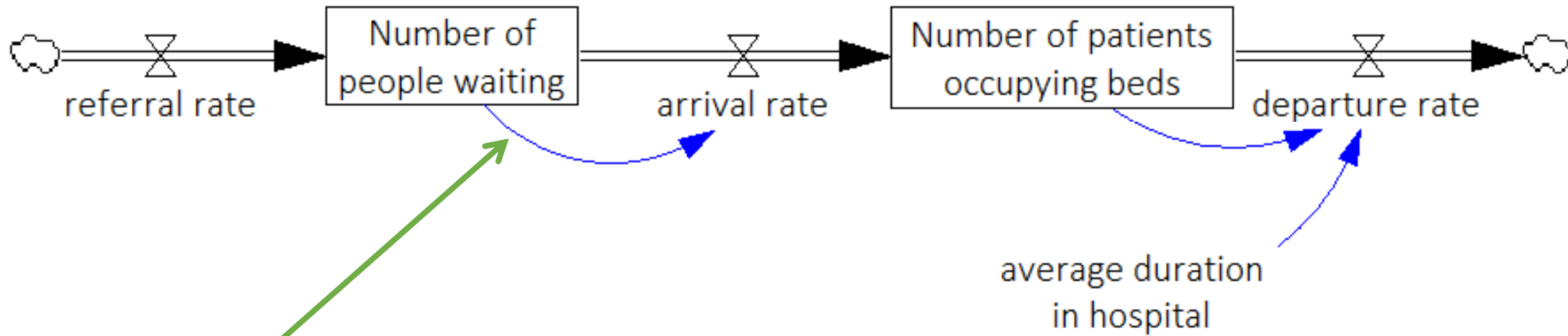


average duration  
in hospital

**Hypothesis:** Patients leaving depends on number of occupants  
**Structure:** Balancing loop  
**Behaviour:** Slowing growth

# Reinforcing Feedback Loop

Hypothesis → Structure → Behaviour



The rate of arrival to occupy a bed depends upon the number of people waiting

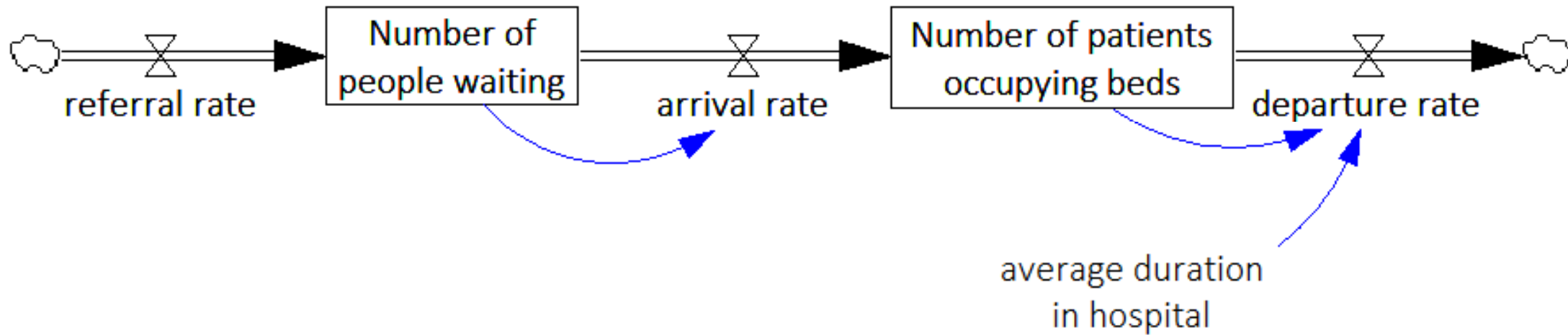
average duration  
in hospital

# Balancing Feedback Loop

Hypothesis → Structure → Behaviour

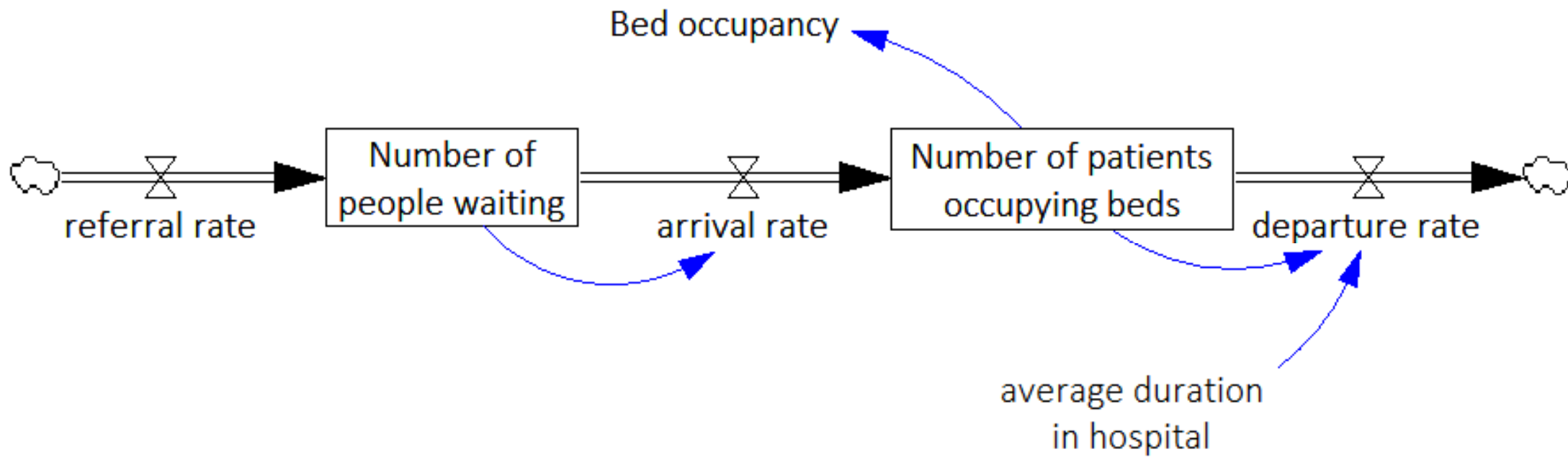
Accounting for the capacity of the system

Bed occupancy



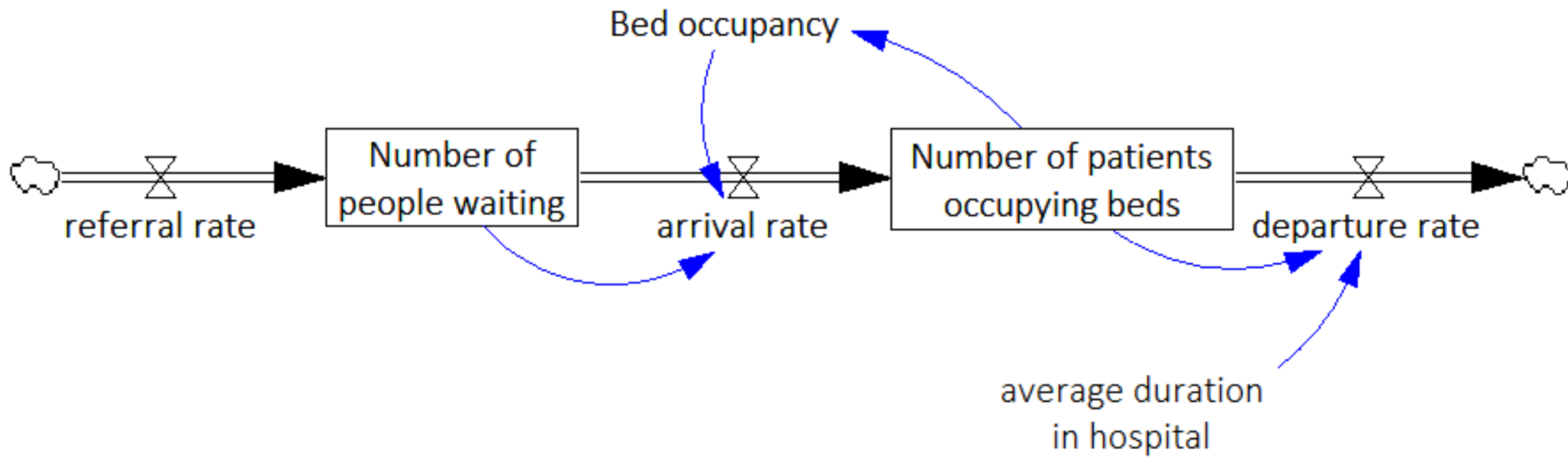
# Balancing Feedback Loop

Hypothesis → Structure → Behaviour



# Balancing Feedback Loop

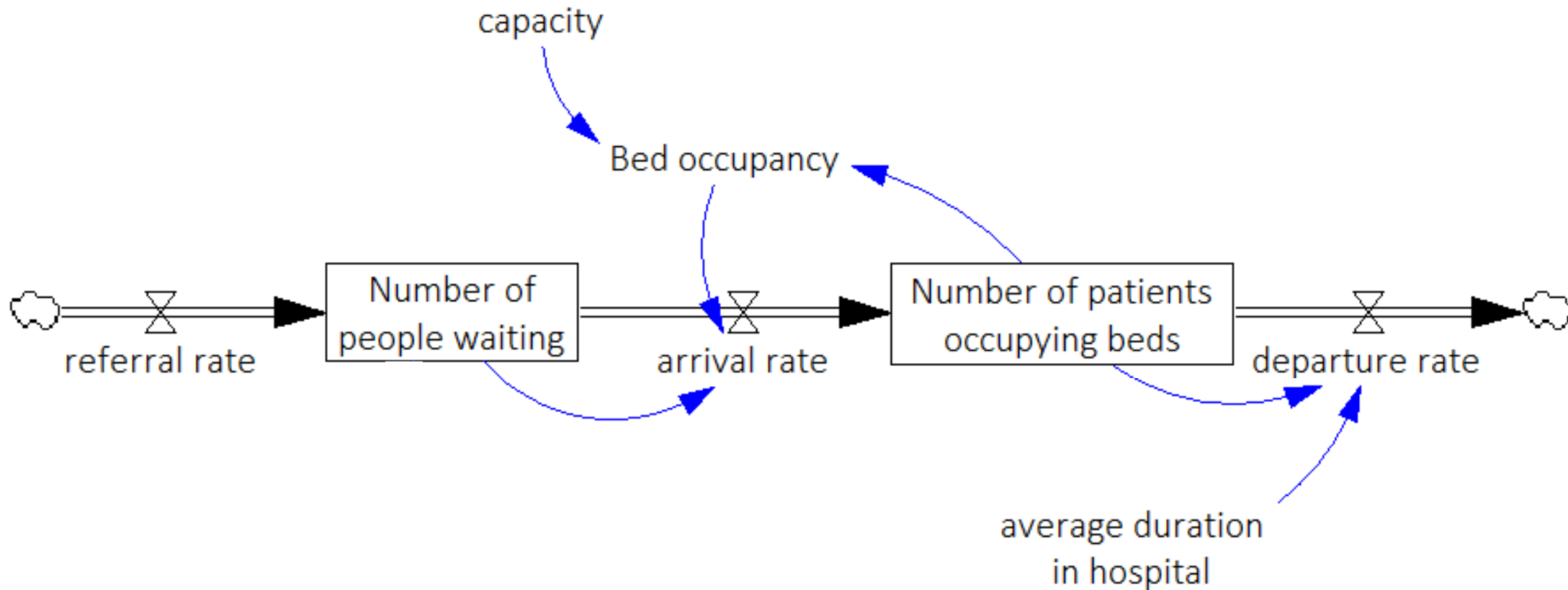
Hypothesis → Structure → Behaviour



# Balancing Feedback Loop

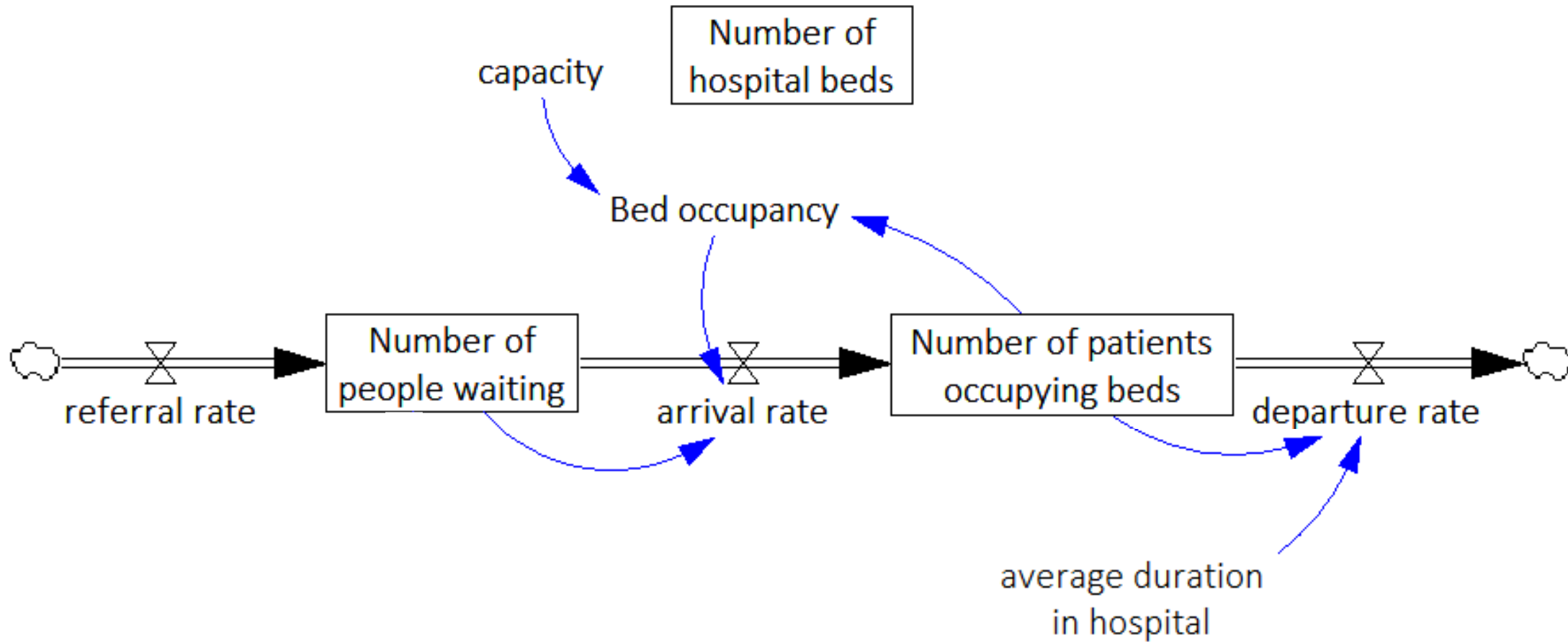
Hypothesis → Structure → Behaviour

Referral rate > departure rate  
Inflow > outflow  
Exponential growth of waiting list



# Balancing Feedback Loop

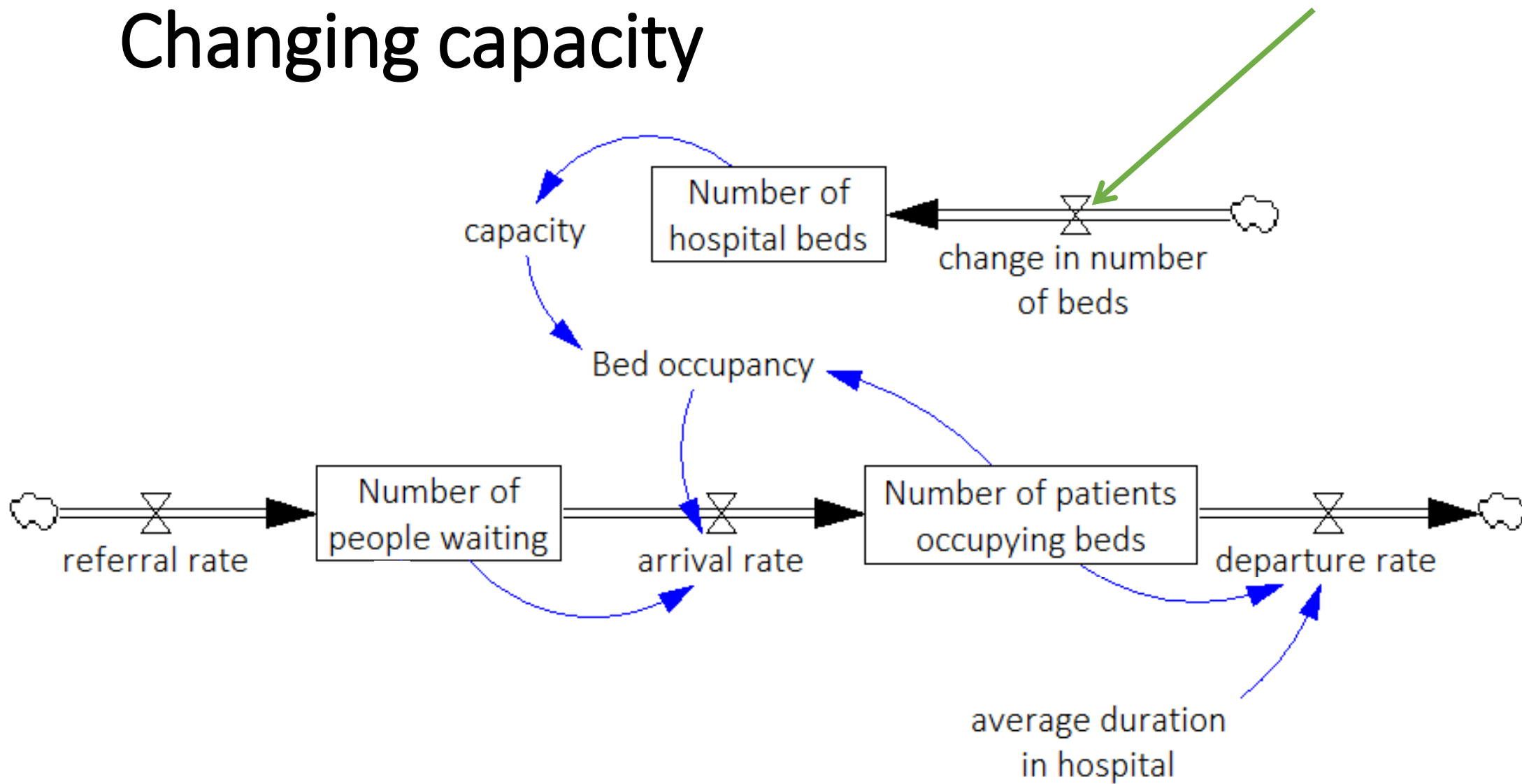
Hypothesis → Structure → Behaviour



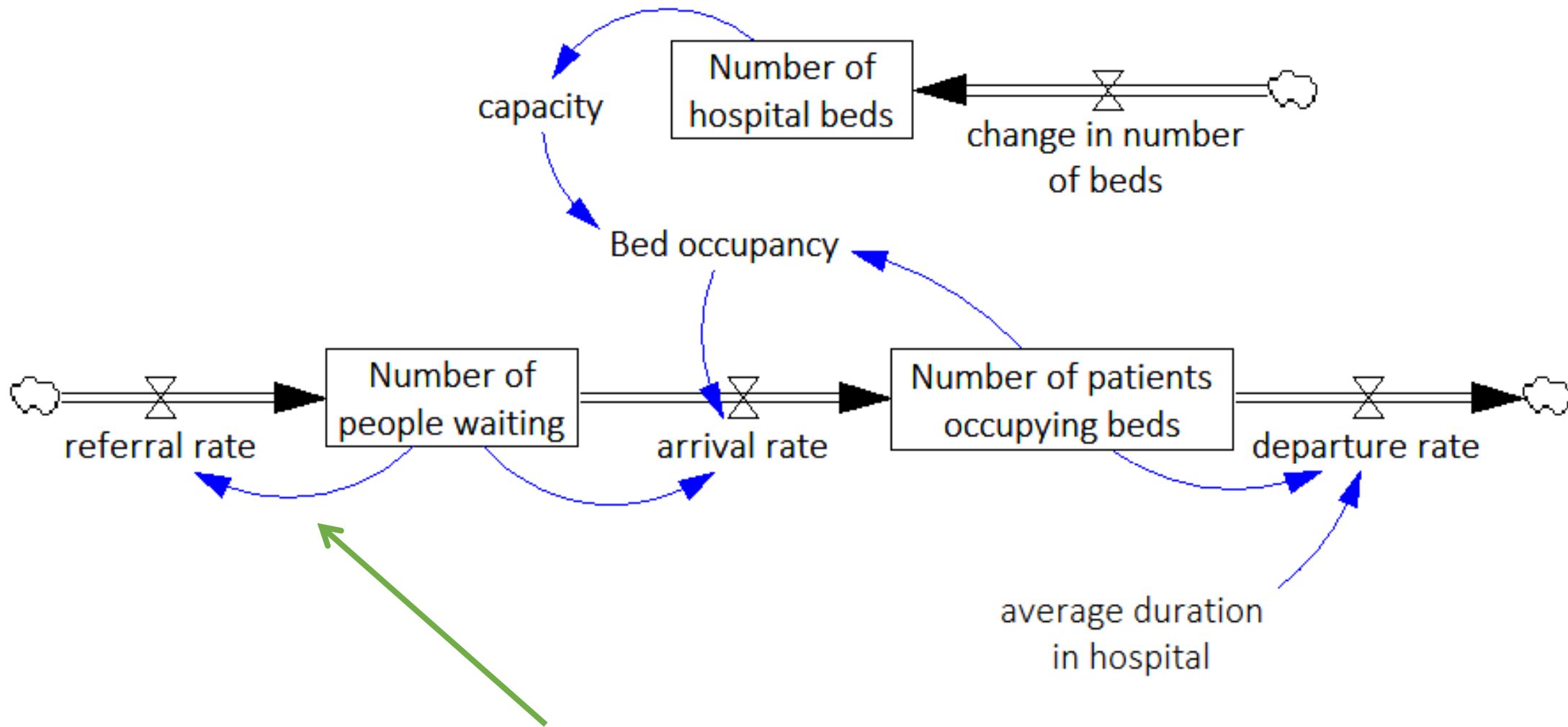




# Changing capacity



# Behavioural response to waiting list size



# Resources

<http://systemdynamics.org.uk/wp-content/uploads/Making-an-impact-with-SD-1-HSC.pdf>

<http://systemdynamics.org.uk>

## UK conference

THEME : System dynamics for developing strategy in the real world

VENUE: The Shard, London

DATE: **Thursday 14th April – Friday 15th April**