

The Perfect Crime: Why every student who sat 8 or more GCSEs in summer 2016 has a certificate with two wrong grades

Dennis Sherwood (Silver Bullet)

Last summer, over a million people were the victims of a crime – a crime so perfect that some 90% of the victims didn't even know they were victims. So they didn't report the crime, and the perpetrator got away scot-free. Scot-free to commit the same crime next summer.

The crime in question, and the identity of the perpetrator, was not discovered by CSI or by 'Silent Witness', but by systems thinking...

For some time now, **Dennis Sherwood** has been running his own consultancy firm, <http://www.silverbulletmachine.com/>, which specialises in all aspects of creativity and innovation, in relation to which the systems perspective plays a very valuable role.